



Servicing Contact List

To help lenders answer questions in a timely manner, we have provided the primary and secondary contacts below.

If you are a borrower, please visit our [Contact Us](#) page or call [1-800-337-6884](tel:1-800-337-6884).

Account Managers - general questions



Nick McCook
nmccook@edfinancial.com
865-342-5272



Elena Lubimtsev
elubimtsev@edfinancial.com
865-342-0702

Finance – billing questions

Primary: Jenny McCarter
jmccarter@edfinancial.com
865-342-5139

Secondary: Steven Beasley
sbeasley@edfinancial.com
865-342-5150

Information Systems – reporting requests

Primary: Rich Tarantino
rtarantino@edfinancial.com
865-342-5398

Secondary: Nickie Jernigan
njernigan@edfinancial.com
865-342-5260

Compliance – compliance, audit, or security requests

Primary:
Wanda Hall
whall@edfinancial.com
865-342-5350

Secondary (compliance, audits):
Kristi Davis
kdavis@edfinancial.com
865-342-5380

Secondary (security):
Wiley Hammer
whammer@edfinancial.com
865-342-5233



We're here to help.