



## Servicing Contact List

To help lenders answer questions in a timely manner, we have provided the primary and secondary contacts below.

If you are a borrower, please visit our [Contact Us](#) page or call **1-800-337-6884**.

### Account Managers - general questions



**Nick McCook**  
[nmccook@edfinancial.com](mailto:nmccook@edfinancial.com)  
865-342-5272



**Elena Lubimtsev**  
[elubimtsev@edfinancial.com](mailto:elubimtsev@edfinancial.com)  
865-342-0702

### Finance – billing questions

**Primary:** Jenny McCarter  
[jmccarter@edfinancial.com](mailto:jmccarter@edfinancial.com)  
865-342-5139

**Secondary:** Steven Beasley  
[sbeasley@edfinancial.com](mailto:sbeasley@edfinancial.com)  
865-342-5150

### Information Systems – reporting requests

**Primary:** Rich Tarantino  
[rtarantino@edfinancial.com](mailto:rtarantino@edfinancial.com)  
865-342-5398

**Secondary:** Eddy Semaan  
[esemaan@edfinancial.com](mailto:esemaan@edfinancial.com)  
865-342-0765

### Compliance – compliance, audit, or security requests

**Primary:**  
Wanda Hall  
[whall@edfinancial.com](mailto:whall@edfinancial.com)  
865-342-5350

**Secondary (compliance, audits):**  
Kristina Krueger  
[kkrueger@edfinancial.com](mailto:kkrueger@edfinancial.com)  
865-342-5351

**Secondary (security):**  
Wiley Hammer  
[whammer@edfinancial.com](mailto:whammer@edfinancial.com)  
865-342-5233



We're here to help.